



Accelerate Business Value

Cisco Success Track for Cloud Network

Get to business value faster with secure access to applications and data

Today, every company has some type of digital transformation initiative underway and their business identity is deeply tied to the application experience. Their customers are demanding simplicity and instant access.

To accommodate customer demands, new applications are being deployed around the world, both on-premises and in the cloud, which creates complexity for IT operations and security. To keep up with the massive influx of data and increased demands on the network, networking professionals must learn to broker, connect, build, and govern, not only in the data center, but across a vast interconnected landscape.

Cisco® Application Centric Infrastructure (Cisco ACI®) is the industry-leading solution to facilitate application agility and data center automation. However, when companies invest in Cisco ACI, they may not have the time, resources, and expertise to take advantage of the full capabilities of this robust offer.

Cisco Success Track for Cloud Network helps you get maximum value from Cisco ACI technology faster so you can drastically reduce the cost and complexity of operating your network. We do this by connecting you with the right expertise, insights, support, and learning, at the right time, through a one-stop digital experience via the Cisco Customer Experience (CX) Cloud.

Benefits

Success Tracks can dramatically accelerate your business outcomes, while bringing the insights, skills, and experience you've trusted over the years.

- Improve IT agility with the right information at the right time
- Transform with less risk with a guided lifecycle journey
- Fast-track business value with a unified digital experience with CX Cloud

Portfolio levels

Level 1: Expert-led best practices webinars to address commonly known adoption issues, award-winning product support, insights for improved 360-degree device visibility, and digital learning resources to boost productivity.

Level 2: One-on-one expert coaching sessions and Specialized Expertise (add-on)* to speed technology onboarding and adoption, solution support for complex multi-vendor environments, analytics and automation-driven proactive insights, and applied learning resources to scale outcomes faster.

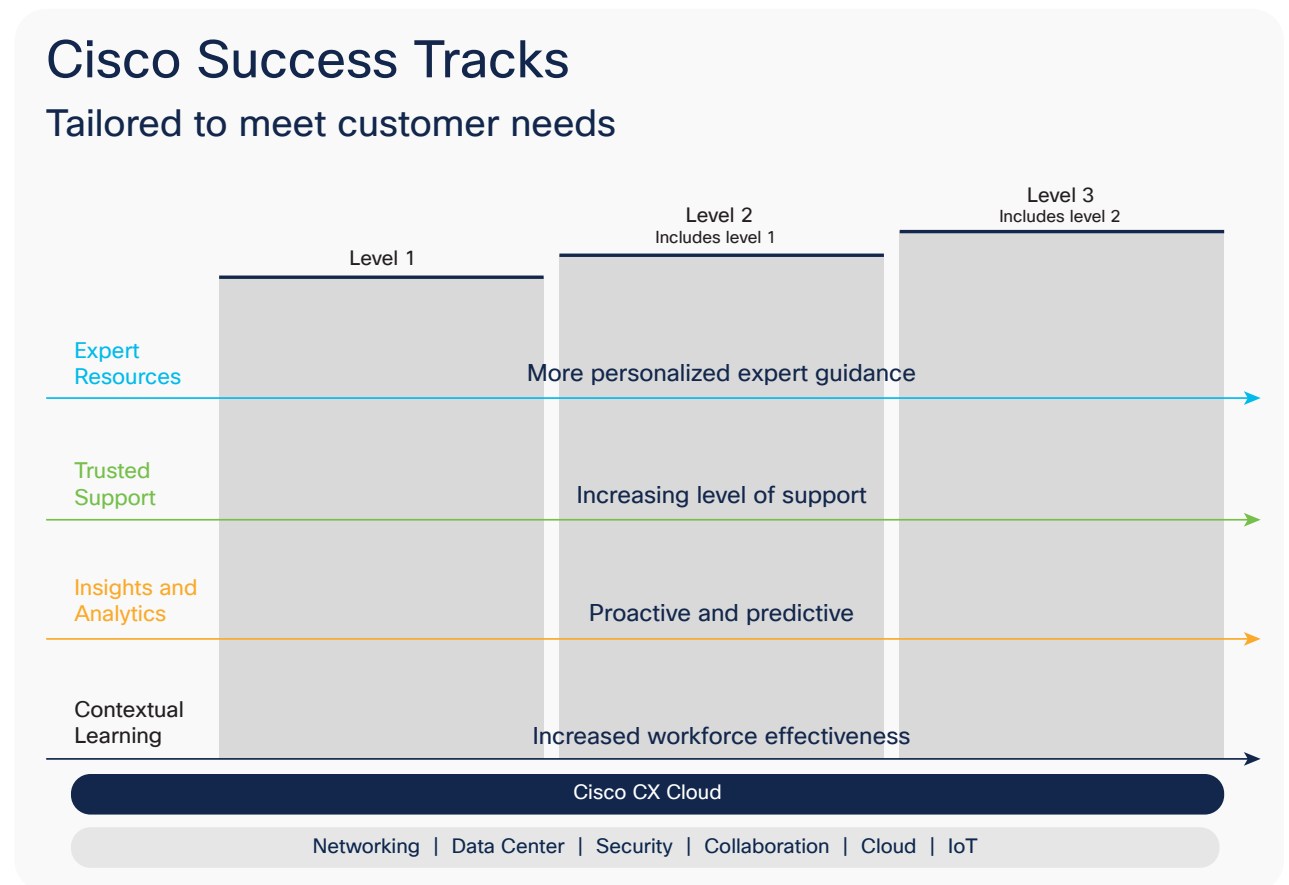
Level 3: High-touch expert engagements to build and optimize complex networks and solutions, resolve critical solution issues, analytics that provide predictive insights, and tailored instructor-led training to optimize IT. **Coming soon.**

*Specialized Expertise can be purchased as an add-on separately.

A simplified, agile, and innovative services portfolio to meet your business requirements

We know that every business has unique IT service and engagement requirements. To support your organization along the journey—from onboarding and adopting your next technology transition to continually optimizing your operations—we offer different levels of packaged services to help you accelerate success. Choose the service level that meets your specific business needs. Each level builds on the previous level, as shown in Figure 1.

Figure 1. Success Tracks levels

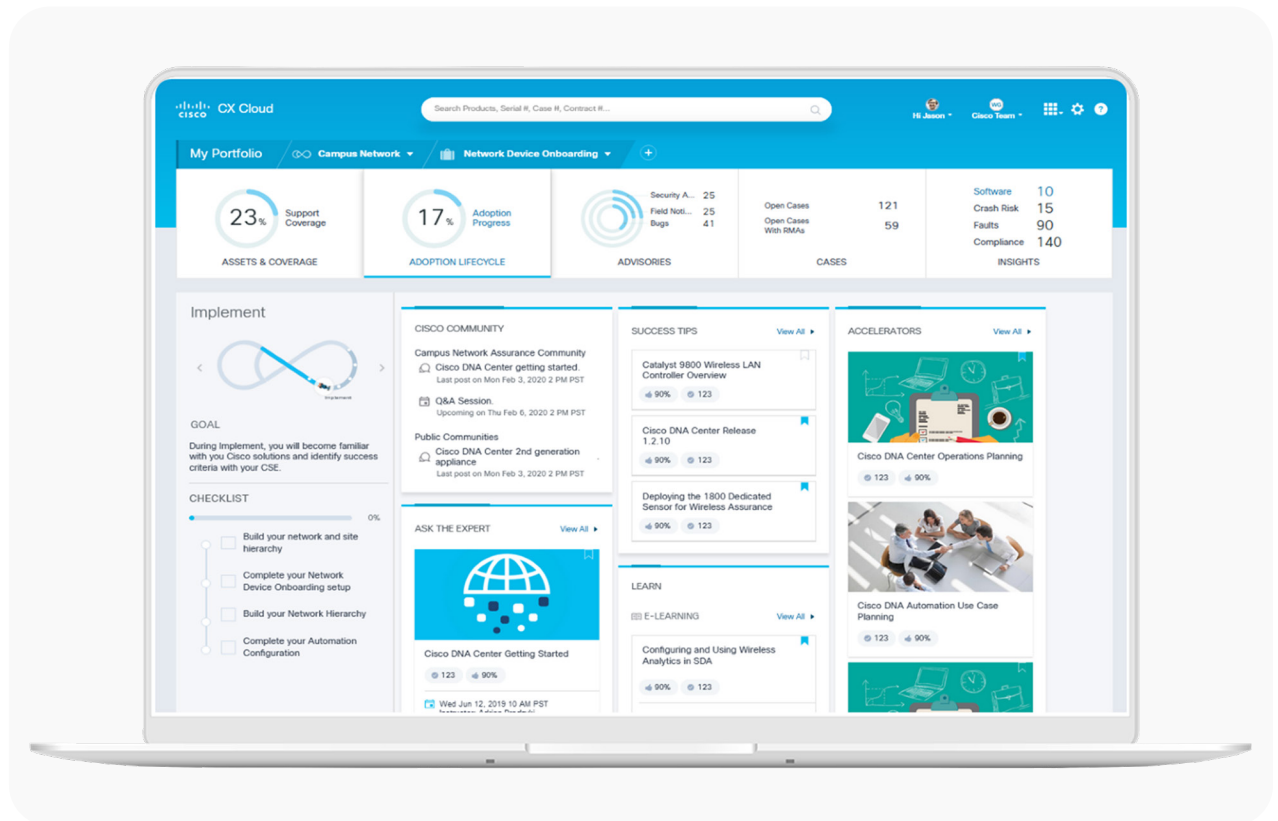


Next steps

For more information on this and other CX services, contact your Cisco CX representative, or Cisco Partner to help you choose the right level of service to accelerate your success. [Request a call](#) or [schedule a demo](#).

Cisco CX Cloud – your digital connection to Cisco experts and tailored resources for a personalized experience

Figure 2. CX Cloud



The CX Cloud is the digital platform for Success Tracks. You can access and manage your Cisco technology use cases and Success Track capabilities through a single pane of glass. This guided lifecycle journey connects you to Cisco experts and insights to simplify and accelerate technology adoption, while maintaining business resiliency and agility.