CISCO The bridge to possible

Cisco SD-WAN + ThousandEyes
Extend Visibility into the Internet, cloud, and SaaS

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Presenters

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Agenda

1 Overview

2 Cisco SD-WAN

3 Cisco ThousandEyes

4 Demo

5 Summary

The new enterprise reality

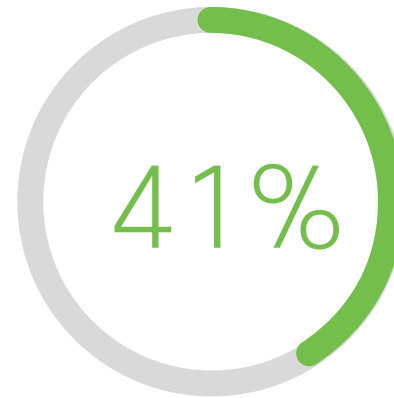Expanding to the cloud can limit the visibility and control of your IT organization
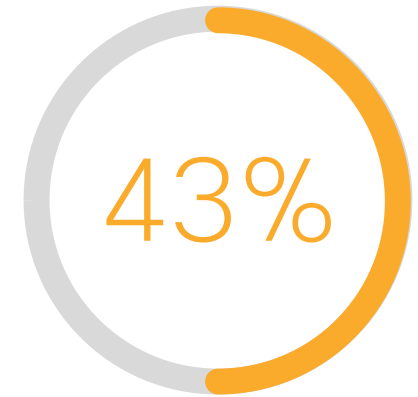
Organizations are losing visibility and control

20

Average number of cloud services that enterprises are connected to[1]

70%

Organizations using cloud services today plan to increase their cloud spending[2]

41%

Lack of consistent automation and analytics to optimize our environment[3]

43%

Mission critical workloads have latency, performance, and security constraints[3]

1 - Innovation Insight for Software-Defined Cloud Interconnection – Gartner 2020
2 - Worldwide Public Cloud End-User Spending Forecast – Gartner 2020
3 - Future Enterprise Resiliency & Spending Survey - IDC, 2021

Lack of control leads to…

Poor application experience	Prolonged resolution	Lack of accountability	Revenue loss
Loss of productivity and user experience	Long mean time to indentify (MTTI) and resolution (MTTR)	Finger pointing and SLA enforcement	Loss of renenue and reputation

SD-WAN Integration with Cisco ThousandEyes

Campus

Branch

SD-WAN

DC/Private Cloud
Microsoft Office
Cisco Webex
IBM
ORACLE
SAP

SaaS
salesforce
Office 365
CONCUR
Dropbox

IaaS
aws
Azure
Google Cloud

ThousandEyes agent on edge routers
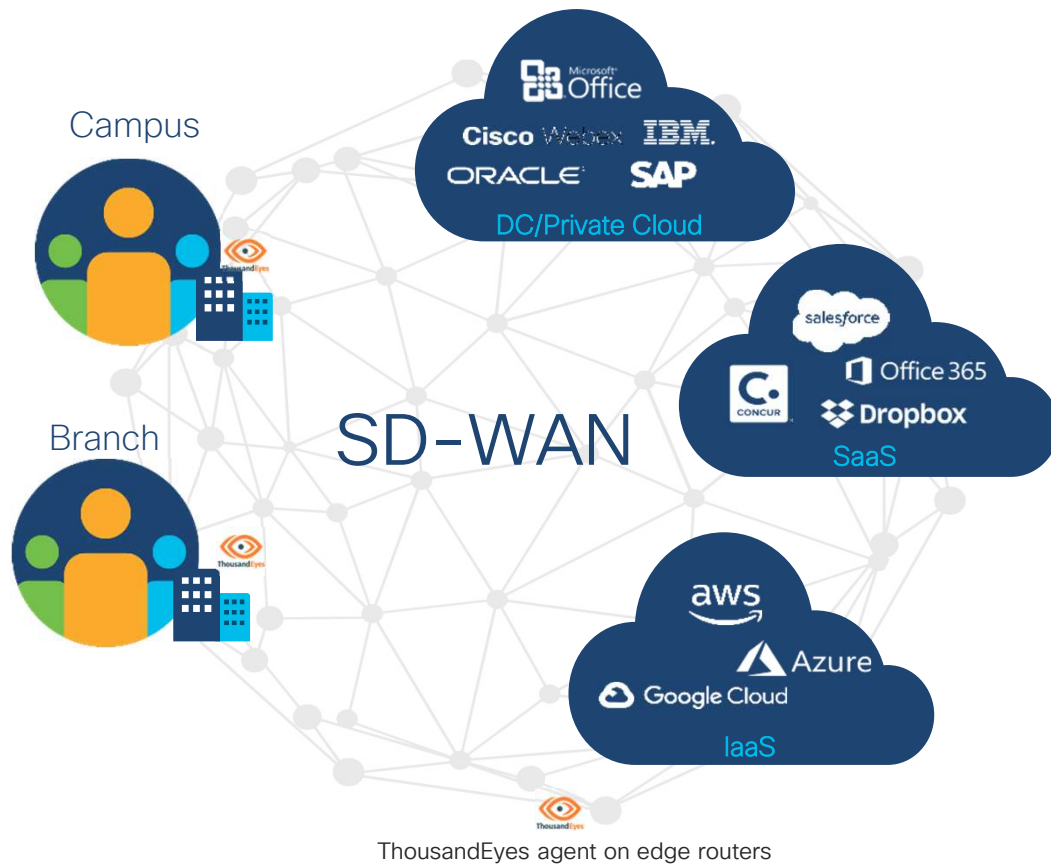
Granular visibility

Correlated actionable insights

Faster root cause isolation

Enhanced application experience

Simplify agent deployment

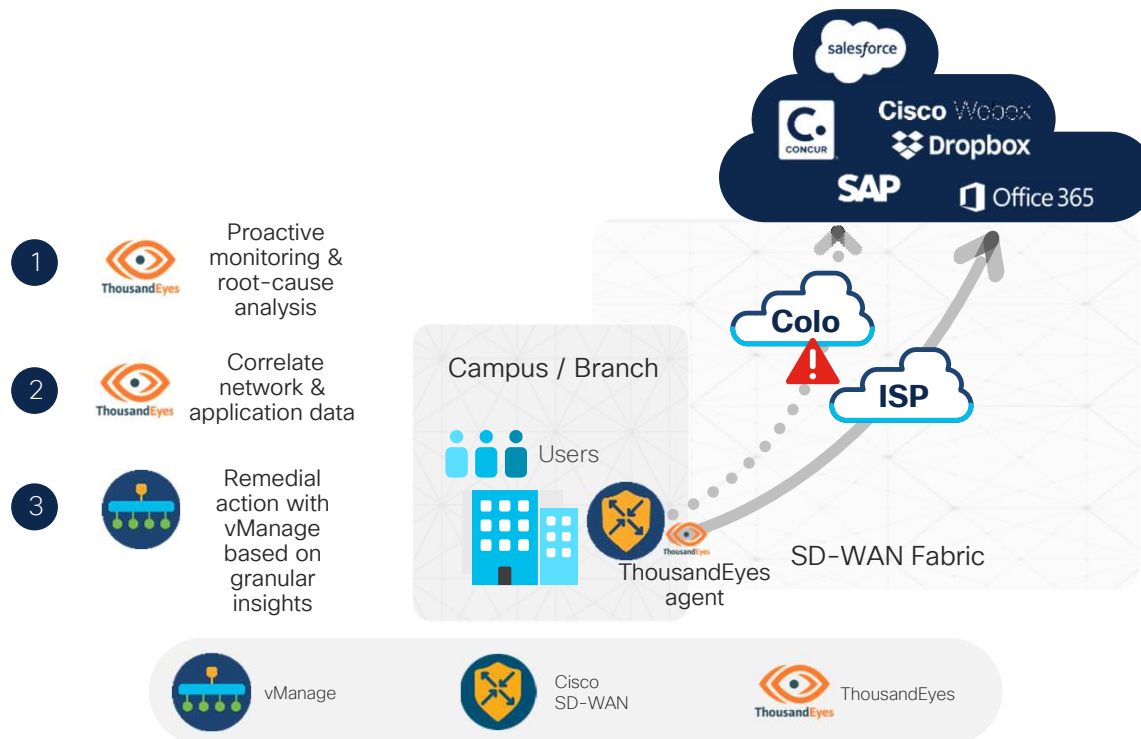Leverage existing routers

SD-WAN with ThousandEyes – Digital Experience

1 Proactive monitoring & root-cause analysis

2 Correlate network & application data

3 Remedial action with vManage based on granular insights

Campus / Branch

Users

ThousandEyes agent

Colo

ISP

SD-WAN Fabric

salesforce
CONCUR   Cisco Webex
Dropbox
SAP   Office 365

vManage

Cisco SD-WAN

ThousandEyes

- Correlate multiple data, perform root-cause analysis, and generate granular insights.

- Insights into network health and application performance across the internet, cloud, and SaaS

- Lower MTTI of issues and eliminate wasteful finger-pointing

Expedite corrective actions and ensure optimal application experience

Empowering IT to faster resolution
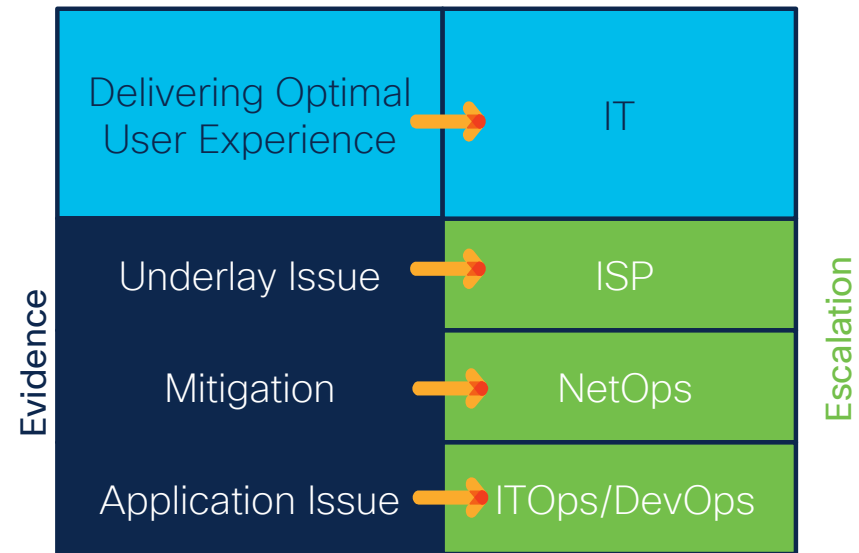
Evaluate
persistently

- Correlated networked application performance.
- Define what good looks like

pinpoint
Evidence

- End-to-End path insights
- Optimization opportunities in the service delivery chain

Escalate
accurately

- Act based on empirical evidence.
- Expedited fault domain Identification

Evidence	Escalation
Delivering Optimal User Experience	IT
Underlay Issue	ISP
Mitigation	NetOps
Application Issue	ITOps/DevOps

ThousandEyes Key Capabilities

VANTAGE POINTS FOR ANY PERSPECTIVE

Cloud Agent
Outside-In Visibility

Globally Distributed Agents in 200+ Locations

Cloud, Broadband, T2/3 ISPs

External Vantage Points

Enterprise Agent
Inside Network out Visibility

Site | Branch | Datacenter

Target SaaS Apps, Cloud, SD-WAN & End-to-End

Internal Vantage Points

Endpoint Agent
Last-mile monitoring

Remote | WFH | Hybrid User

App-to-network user telemetry including VPN, WiFi, System KPIs

End-User Experience

CROSS-DOMAIN DIGITAL EXPERIENCE TELEMETRY

- Internet Outages
- Synthetic App Experience
- Web Performance
- Network Performance
- Path Visualization
- BGP Analytics

APP to NETWORK ANALYTICS

Multi-layer application to network & routing correlation

Internal & external vantage points

Proactive actionable analytics

End-user experience with provider dependencies

VISUAL ANALYSIS

Interactive Data visualizations

Patented path viz auto-correlating 13 multi-dimensional data points

Visibility across all internal and internet network segments

Analytics across applications, networks and routing

SHARED KNOWLEDGE

Interactive shareable snapshots

Escalate to Providers with evidence

Provide evidence inside and outside the org

Collective intelligence from global Internet performance and outage data tell you directly how it is affecting your service

10

ThousandEyes Demo

Use cases

Network visibility

Ensure reachability of business critical applications and cloud services

Hop-by-hop network path visibility across ISPs and cloud networks

Application experience

Monitor the usability and performance of SaaS and internally hosted applications

Pinpoint root-cause and expedite resolution

Secure edge assurance

Optimize secure edge services on application performance

Optimal connectivity to cloud-based security

SD-WAN integration with ThousandEyes

Catalyst 8200 Series	Catalyst 8300 Series	ISR 4000 Series
Enhancing multicloud architecture with secure, flexible, and scalable connectivity	High-speed multicloud access, advanced wireless WAN capabilities, integrated compute and storage, flexible services, and more	Build a secure, fast and scalable digital branch

ThousandEyes License on Cisco GPL

Network & Application Synthetics

TE-Units

** Native hosting of ThousandEyes as container application. Minimum 8G DRAM & 8G Storage required; Hosted TE agent capable of running non-browser tests

Why Cisco SD-WAN & ThousandEyes?

Analytics through Actionable Insights

Extend application visibility into the internet and cloud for actionable insights and enable visualized performance insights into the underlying SD-WAN network.

Optimized for Multicloud

Deliver unified policy with IaaS integrations, enhanced application experience with SaaS optimizations, and cloud agnostic branch connectivity with Cloud Interconnect

Right Security, Right Place

On-premises or cloud-based security with secure SD-WAN, to accelerate the transition to a SASE enabled architecture

Additional resources

- Internet and cloud intelligence for SD-WAN [infographic](#)

- Cisco SD-WAN and ThousandEyes [demo video](#)

- Cisco SD-WAN [At-a-Glance](#)

- [Enriching SD-WAN Visibility with Cisco ThousandEyes Internet and Cloud Intelligence blog](#)

- [ThousandEyes Expands Global Vantage Points Across Cisco Networking Platforms for Optimized Digital Experience](#)

- [Cisco ThousandEyes free trial](#)