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CISCO
The bridge to possible

Guided Study Groups

Q **Can I use Cisco® Learning Credits to purchase the Cisco Guided Study Group?**

A Yes, you can start using your Cisco Learning Credits to purchase this course.

Q **There was mention of an exam voucher in the offering. How will I get my exam voucher?**

A Once you have started the study group, you will receive an exam voucher via email.

Q **Is the GSG offered as a private study group?**

A GSG study groups are offered only as open enrollment at this time.

Q **What if I can't attend all the live sessions?**

A The weekly 120-minute session is recorded and will be available within 24–48 hours following the live event. All the recordings are available in the Video Library of the course. The 60-minute office-hour sessions are not recorded.

Q **Can I use a credit card to purchase the GSG?**

A Yes

Q **What are the qualifications of the coach?**

A Each coach is a full-time Cisco expert in the field of study.

Q **How much time will I have to devote to the course?**

A We encourage you to attend as many live sessions as possible each week. You will be doing self-study with the digital content. A total of 15–20 dedicated hours per week is required to complete the course.

Q **Are there assessments in the course?**

A Yes, you will be taking short quizzes at the end of each section of digital content and will have 3–4 practice certification exams during the session.

Q **When will I have access to the course?**

A The access for all course materials begins on the start date of the course.

Q **What if I get behind in the course work?**

A You have access to all the course materials for 180 days. Your coach will assist with recommendations based on your individual case.

Q **Why would I choose a Guided Study Group as my path to certification?**

A The study group will give you accountability, structure, and coaching as you study.

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Will I get credit to recertify or for Continuing Education?

You can use completed course digital materials associated with the GSG for recertification and Continuing Education. For more information on Continuing Education Credit, visit: https://www.cisco.com/c/en/us/training-events/training-certifications/recertification-policy.html#~requirements. For more information on Recertification, visit: https://www.cisco.com/c/en/us/training-events/training-certifications/recertification-policy.html.

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How do I use the certification voucher?

You can redeem your certification voucher on the Pearson Vue site when you schedule your exam. You must schedule and take your exam prior to the voucher expiration date.